

DIE BEES – RESELLER TERMS & CONDITIONS

1. Minimum Order Value

To qualify as a reseller, a minimum order quantity will be required to qualify for a reseller discount. All orders exclude delivery charges and will be quoted separately. The quantities below are per order basis.

	Minimum spend per order	Qualifying percentage discount
LEVEL 1	>= R3000	5%
LEVEL 2	>= R5000	10%
LEVEL 3	>= R10 000	15%
LEVEL 4	>= R20 000	20%

2. How to place an order

All orders need to be submitted via e-mail to hello@diebees.co.za or by visiting <https://diebees.co.za>

3. Recommended Retail price

All Products supplied by Die Bees is purchased at a discounted reseller price as agreed upon. The retail price is calculated by the retailer and not Die Bees. The price shown on Die Bees' website will be the recommended retail price.

4. Reseller Pricing

All prices are listed in South African Rand. All prices are VAT inclusive. The reseller's price is final and no further discounts are applicable unless otherwise specified.

5. Returns

Returns must be made in writing directly to Die Bees within 7 days of delivery date quoting invoice number, order number and reasons. No returns are acceptable without our prior approval and delivery instructions for transport. Shipping will be charged. For any goods returned, there is a re-stocking charge of 15% plus shipping chargeable to the reseller. Please email us with details of the product prior to returning it. Die Bees cannot take responsibility for any unsold stock items. It is up to the reseller to make an effort to sell the items.

6. Payments

We accept EFT payments as a recommended payment method. No cheques are accepted.

If paying via EFT, please email us your proof of payment to hello@diebees.co.za.

Stock can only be dispatched upon receipt of full payment of the amount invoiced. Orders without payment after 24 hours, will be restocked and cannot be reserved.

7. Payment Terms

All products and/or goods are sold on a 'Payment on order' basis. No stock will be dispatched or reserved without payment.

8. Shipping

Shipping is not included in the cost of goods. Delivery charges apply on all orders and will be quoted according to the order volume. Resellers are also welcome to arrange their own courier. Own couriers should only be arranged once a confirmation was received that the order is ready for collection.

9. Damages and Defects

Please inspect all shipments immediately upon arrival. Please contact us at hello@diebees.co.za immediately regarding damaged or defective shipments. Returned merchandise will be inspected and replaced with new merchandise if needed. Returned merchandise will not be accepted if it is held for more than 5 days after receipt. If we do not have stock for the replacement, we will issue you with a coupon the value of the item to use with your next order.

10. Delivery Window

If we have the items in stock, it will be packed and shipped within 48 hours after receipt of order and payment.

If we do not have stock and needs to be manufactured, please allow at least 2 to 3 weeks from the time of your order and payment for the dispatch of your items. Larger orders may require more time; please contact us for information about availability.

11. Backorders

Out of stock goods will be back-ordered. If you wish to cancel any back-order, please inform us.

12. Shipping International Orders

We do not ship international orders at this time.

RESELLER SIGNATURE